

PUBLIC WATER SUPPLY DISTRICT NO. 5 OF GREENE COUNTY
113 S. ORCHARD P.O. BOX 37
FAIR GROVE, MISSOURI 65648
417-759-7066 Email fgpwsd5@gmail.com
NEW SERVICE CONNECTION APPLICATION

NAME _____
 SERVICE ADDRESS _____
 BILLING ADDRESS _____
 IF DIFFERENT FROM ABOVE _____
 PHONE _____
 EMAIL ADDRESS _____
 IF NEW CONSTRUCTION: BUILDERS NAME _____
 BUILDER'S ADDRESS _____
 PROPERTY LOCATION: _____
 LOT NUMBER IF IN A SUBDIVISION _____

METERS & PITS ARE SET BY THE WATER SUPPLY'S CONTRACTOR. THE PROPER SIZED PIPE WILL BE STUBBED OUT FOR CONNECTION TO THE METER. PWSD#5 DOES NOT CONNECT THE SERVICE LINE TO THE METER.

SIMPLE INSTALLATION FOR A ¾' METER:

THE PUBLIC WATER SUPPLY REQUIRES A \$1000 CONNECTION FEE TO BE PAID BEFORE THE TAP INTO THE MAIN IS MADE. IF THE COST OF INSTALLATION GOES OVER THIS FEE, YOU WILL BE BILLED BY THE WATER SUPPLY FOR THE OVERAGES. *

LARGE METER CHARGES: \$1800 FOR 1" METER & \$3200 FOR 2" METER. IF THE FEE DOES NOT COVER THE TOTAL COST OF INSTALLATION, YOU WILL BE BILLED FOR THE OVERAGE.*

INSTALLATION INVOLVING A ROAD CUT:

IF THE MAIN LINE IS ACROSS THE ROAD, AND A ROAD BORE IS INVOLVED IN YOUR CONNECTION TO THE MAIN LINE, THE BOARD REQUIRES \$1850 CONNECTION FEE*.

PHOTO IDENTIFICATION MUST BE PRESENTED WITH APPLICATION.

AMOUNT OF FEE \$ _____ DATE FEE PAID _____
 FEE AND ID RECEIVED BY _____

I, THE UNDERSIGNED, HAVE READ AND DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS AGREEMENT AND DO AGREE TO SAID TERMS AND CONDITIONS.

SIGNATURE OF APPLICANT _____ DATE _____

*COST OF ROCK REMOVAL WILL BE ADDITIONAL

WATER SERVICE AGREEMENT

PUBLIC WATER SUPPLY
 DISTRICT NO. 5 OF GREENE COUNTY
 113 S. ORCHARD P.O. BOX 37
 FAIR GROVE, MO 65648
 417-759-7066 Email fgpwsd5@gmail.com
www.fairgrovewater.com

LAST NAME _____
 OFFICE USE:
 ACCT. # _____
 METER. # _____
 ERT. # _____
 SEQ. # _____

DATE TO START SERVICE _____
 SERVICE ADDRESS _____

CUSTOMER'S NAME _____
 DATE OF BIRTH _____ EMPLOYER _____
 SPOUSE'S NAME _____
 DATE OF BIRTH _____ EMPLOYER _____

NAME ON ACCOUNT IF DIFFERENT FROM ABOVE (i.e. BUSINESS NAME)

BILLING ADDRESS IF DIFFERENT FROM ABOVE

PHONE NUMBERS _____
 EMAIL ADDRESS _____

LANDLORD (IF APPLICABLE) _____
 LANDLORD'S PHONE NUMBER _____
CHECK ONE: OWNER _____ **CONTRACT/ DEED** _____ **RENTER** _____ **MOBILE** _____
COMMERCIAL _____

**THE PUBLIC WATER SUPPLY REQUIRES A \$100 METER DEPOSIT FOR
 RESIDENTIAL WATER SERVICES & \$250 FOR COMMERCIAL SERVICE.
APPLICATION MUST BE MADE IN PERSON AT THE WATER SUPPLY
 OFFICE AT 113 S. ORCHARD.**

PHOTO IDENTIFICATION PRESENTED

AMOUNT PAID \$ _____ DATE PAID _____
 DEPOSIT AND ID RECEIVED BY _____

**I, THE UNDERSIGNED, HAVE READ ALL PAGES OF THIS CONTRACT AND
 DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS CONTRACT
 AND DO AGREE TO SAID TERMS AND CONDITIONS. I FURTHER
 UNDERSTAND THAT I AM RESPONSIBLE FOR ANY DAMAGE DONE TO
 THE WATER METER OR ANY COMPONENTS PERTAINING TO IT WHILE
 RESIDING AT THE ADDRESS ABOVE.**

SIGNATURE OF _____
 APPLICANT _____ DATE _____

TERMS AND CONDITIONS FOR RESIDENTIAL WATER SERVICE

Applicant should be home when the water service is turned on. Applicant assumes all responsibility for any open outlets resulting in water loss or damage.

Meters are read at the end of the month and bills are sent out by the 10th. **All payments are due on the 30th of the month. A 10% penalty is assessed on all accounts not paid by the 30th of the month. PASTDUE ACCOUNTS NOT PAID BY THE 15th OF THE FOLLOWING MONTH MAY BE DISCONNECTED WITHOUT FURTHER NOTICE. PARTIAL PAYMENT OF THE PAST DUE AMOUNT WILL NOT KEEP YOUR SERVICE ON. To restore water service when the service is discontinued for non payment of the account, the account must be paid in full PLUS a \$50 RECONNECT FEE.**

Water rates are as follows: 1st Thousand gallons \$17.13 (Minimum Charge) Then \$6.96 for each additional 1000 gallons. A Water Primacy Fee of \$5.28 for testing the water is paid to the DNR in August of each year, and that cost is billed to the customer in July.

Monthly payments may be mailed to: PUBLIC WATER SUPPLY
P.O. BOX 112
FAIR GROVE, MO 65648

Monthly payments may also be made at the O'Bannon Bank in Fair Grove. They have night drops—you are encouraged to use them to avoid late payments. The payment stub from your billing card must be returned with your payment to insure proper credit. The Water Supply does ACH bill pay directly from checking account. Any payments made online will reach us by mail, and usually take much longer to get posted to your account. Paying at one of the banks, or signing up for ACH is the quickest way to get your payment to us.

ANY CHECKS RETURNED BY YOUR BANK FOR ANY REASON WILL RESULT IN YOUR ACCOUNT BEING CONSIDERED PASTDUE. A \$10 returned check fee will be assessed each time a check is returned unpaid. No postdated checks are accepted.

THE WATER SUPPLY IS NOT RESPONSIBLE FOR THE MAIL! If you have not received your monthly bill by the 15th of the month, you should call our office. We will be happy to send you a new bill. All customers are mailed a bill every month. Not getting one in the mail is not an excuse for late payment.

TERMINATION OF SERVICE:

It is the customer's responsibility to notify the Water Supply when service is discontinued or when moving. A forwarding address must be provided so we can return your meter deposit. All deposit refund checks must be cashed within 180 days. If you do not provide a valid forwarding address, we are required by law to surrender the money to the State of Missouri. If that happens, you must request the return of your deposit from the State Treasurer which could cause a long delay in the refund of your money.

WATER BOARD MEMBERS are elected representatives of your sub-district. The present members of the Board of Directors are: President Richard Icenhower, Vice President Maurice Butler, Directors Miles Hartley, Colt Johnson and David Thruman. The Water Supply has three part time employees. They are: Water Supt. Leon Burrell, Treasurer Mark Bennett and District Clerk Heidi Edwards.

THE WATER BOARD MEETINGS are held on the second Monday of each month, unless otherwise posted, at 7:00 pm at the Water Supply office 113 S. Orchard. Water Board meetings are open to the public. Notices of meetings are posted at least 24 hours before the meeting. If you wish to address the board, you must be on the agenda.

PHONE NUMBERS:

OFFICE OF THE WATER SUPPLY IS 759-7066. The office hours are Monday thru Friday 10:00 to 2:00. If you have a question or a problem, please leave a message. Your call will be returned.

EMERGENCY call Leon Burrell at 417-880-3779.

**NO WATER METER IS TO BE TURNED OFF OR ON BY ANYONE
EXCEPT AUTHORIZED WATER SUPPLY PERSONELL.**

(Revised 11/13/23)

**WATER SERVICE AGREEMENT
(TO BE RETAINED BY APPLICANT)**

TERMS AND CONDITIONS FOR COMMERCIAL WATER SERVICE

APPLICANT SHOULD BE ON THE PREMESIS WHEN WATER SERVICE IS TURNED ON. APPICANT ASSUMES ALL RESPONSIBILITY FOR ANY OPEN OUTLETS RESULTING IN WATER LOSS OR DAMAGE.

BUSINESS WATER RATES ARE AS FOLLOWS: BUSINESSES WITH 1" METERS OR LESS WILL BE BILLED \$23.74 (MINIMUM) FOR THE FIRST 1000 GALLONS AND \$6.96 PER THOUSAND OVER 1000 GALLONS. BUSINESSES WITH METERS LARGER THAN 1" WILL BE BILLED \$107.13 FOR THE FIRST 5,000 GALLONS AND \$6.96 PER THOUSAND FOR EACH ADDITIONAL THOUSAND GALLONS. THE DNR COLLECTS A FEE FOR TESTING OUR WATER EACH YEAR. THE FEE IS PAID IN AUGUST AND IS BILLED TO THE CUSTOMER WITH THE JULY BILLING. THE FEE IS DEPENDENT ON THE SIZE METER INSTALLED FOR YOUR BUSINESS.

METERS ARE READ AT THE END OF THE MONTH AND BILLS ARE MAILED BY THE 10th. ALL PAYMENTS ARE DUE ON THE 30th OF THE MONTH. A 10% PENALTY IS ASSESSED ON ACCOUNTS NOT PAID OR POSTMARKED BY THE DUE DATE. **PASTDUE ACCOUNTS NOT PAID BY THE 15th OF THE FOLLOWING MONTH MAY BE DISCONNECTED WITHOUT FURTHER NOTICE.** PARTIAL PAYMENT WILL NOT KEEP YOUR SERVICE ON. ACCOUNTS MUST BE PAID IN FULL PLUS A \$50.00 RECONNECT FEE TO RESTORE WATER SERVICE IF TURNED OFF FOR NONPAYMENT OF THE ACCOUNT.

BILLS MAY BE MAILED TO : PUBLIC WATER SUPPLY
P.O. BOX 112
FAIR GROVE, MO 65648

IF PAYING BY MAIL OR USING AN INTERNET BILL PAY, PLEASE ALLOW AT LEAST A WEEK MAIL TIME FOR THE PAYMENT TO REACH US. BILLS MAY ALSO BE PAID IN FAIR GROVE AT THE **O'BANNON BANK**. THE BANK ALL HAVE NIGHT DROPS—YOU ARE ENCOURAGED TO USE THEM TO AVOID A LATE CHARGE. **THE PAYMENT STUB FROM YOUR BILL MUST BE RETURNED WITH YOUR PAYMENT TO INSURE PROPER CREDIT.** THE WATER SUPPLY ALSO OFFERS ACH BILL PAY WITH THE PAYMENT BEING AUTOMATICALLY DEDUCTED FROM YOUR BANK ACCOUNT ON THE 25th OF EACH MONTH. ANY CHECKS RETURNED BY YOUR BANK FOR ANY REASON WILL RESULT IN YOUR ACCOUNT BEING CONSIDERED PASTDUE. A \$10 RETURNED CHECK FEE WILL BE ASSESSED EACH TIME A CHECK IS RETURNED UNPAID. NO POSTDATED CHECKS ARE ACCEPTED.

THE WATER SUPPLY IS NOT RESPONSIBLE FOR THE MAIL! IF YOU HAVE NOT RECEIVED YOUR BILL BY THE 15th OF THE MONTH YOU SHOULD CALL OUR OFFICE. WE WILL BE HAPPY TO TELL YOU THE AMOUNT DUE.

(COMMERCIAL WATER SERVICE AGREEMENT CONTINUED)

WATER BOARD MEMBERS ARE ELECTED BY THE RESIDENTS OF THE WATER SUPPLY DISTRICT. THE CURRENT WATER BOARD MEMBERS ARE: PRESIDENT RICHARD ICENHOWER, VICE-PRES. STEVE SHORT, MILES HARTLEY, MAURICE BUTLER, AND DAID THURMAN. THE TREASURER OF THE WATER SUPPLY IS MARK BENNETT. THE CLERK OF THE WATER SUPPLY IS HEIDI EDWARDS. THE WATER SUPERINTENDENT LEON BURRELL

WATER BOARD MEETINGS ARE USUALLY HELD THE SECOND MONDAY OF THE MONTH (UNLESS OTHERWISE POSTED) AT 7:00 P.M. AT THE WATER SUPPLY OFFICE 113 S. ORCHARD. WATER BOARD MEETINGS ARE POSTED AT LEAST 24 HOURS BEFORE THE MEETING. ALL MEETINGS ARE OPEN TO THE PUBLIC, BUT YOU MUST BE ON THE AGENDA TO SPEAK TO THE BOARD.

THE PHONE IN THE WATER SUPPLY OFFICE IS USED AS A MESSAGE PHONE. IF YOU HAVE A QUESTION OR A PROBLEM, PLEASE LEAVE A MESSAGE. ALL CALLS ARE RETURNED.

IN CASE OF EMERGENCY, PLEASE CALL LEON BURRELL 417-880-3779.

THE WATER SUPPLY WILL CHARGE A \$10 FEE FOR RETURNED CHECKS.

NO WATER METER IS TO BE TURNED OFF OR ON BY ANYONE EXCEPT AUTHORIZED WATER SUPPLY PERSONELL.

UPDATED 11/13/23

PUBLIC WATER SUPPLY DISTRICT NO. 5 OF GREENE COUNTY
113 S. ORCHARD P.O. BOX 37
FAIR GROVE MISSOURI 65648
417-759-7066

NEW SERVICE CONNECTION APPLICATION
MASTER METER SERVICE

NAME _____
SERVICE ADDRESS _____
BILLING ADDRESS _____
IF DIFFERENT FROM ABOVE _____
PHONE _____

BUILDER'S NAME _____
BUILDER'S ADDRESS _____
PLUMBING CONTRACTOR _____
PLUMBING CONTRACTOR'S PHONE _____

PROPERTY LOCATION _____

SIMPLE INSTALLATION:

ALL METERS ARE SET BY THE WATER SUPPLY'S CONTRACTOR.

THE PUBLIC WATER SUPPLY REQUIRES AN **\$1800.00 CONNECTION FEE** FOR A 1 ½" MASTER METER TO BE PAID BEFORE THE TAP INTO THE MAIN IS MADE. THIS FEE USUALLY COVERS THE INSTALLATION COST IF THE SERVICE REQUIRES A SIMPLE CONNECTION TAP INTO THE MAIN. IF THE COST OF INSTALLATION GOES OVER THIS FEE, YOU WILL BE BILLED BY THE WATER SUPPLY AFTER WE HAVE BEEN BILLED BY THE INSTALLER.

AMOUNT OF FEE \$ _____ DATE FEE PAID _____

I, THE UNDERSIGNED, HAVE READ AND DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS AGREEMENT AND DO AGREE TO SAID TERMS AND CONDITIONS.

SIGNATURE OF APPLICANT _____
DATE _____

**WATER SERVICE AGREEMENT
MASTER METER SERVICE**

**PUBLIC WATER SUPPLY
DISTRICT NO. 5 OF GREENE COUNTY
113 S. ORCHARD P.O. BOX 37
FAIR GROVE, MISSOURI 65648
417-759-7066 FAX 417-942-1677**

OFFICE USE:
ACCT. # _____
METER # _____
SEQ. _____

DATE TO START SERVICE _____
SERVICE ADDRESS _____

CUSTOMER'S NAME _____ SSN _____
DATE OF BIRTH _____ EMPLOYER _____

NAME ON ACCOUNT IF DIFFERENT FROM ABOVE (BUSINESS NAME)

BILLING ADDRESS IF DIFFERENT FROM ABOVE

PHONE NUMBER _____

**THE PUBLIC WATER SUPPLY REQUIRES A \$100.00 PER LIVING UNIT
METER DEPOSIT ON MASTER METERS FOR RESIDENTIAL SERVICE.**
**THE METER DEPOSIT FOR A DUPLEX IS \$200.00. THE METER DEPOSIT
FOR AN 8 UNIT APARTMENT BUILDING IS \$800.00. A PRIMACY FEE IS
PAID TO THE DNR EVERY YEAR IN AUGUST AND IS BILLED TO THE
CUSTOMER IN JULY. THE FEE FOR A METER LESS THAN 2" IS \$3.24 PER
YEAR AND A 2' R OVER METER IS \$7.44.**

PHOTO ID REQUIRED WITH APPLICATION.

AMOUNT OF DEPOSIT PAID \$ _____

DATE DEPOSIT PAID _____

RECEIVED BY _____

AT WATER SUPPLY OFFICE OR THE GREENE COUNTY BANK

**I, THE UNDERSIGNED, HAVE READ ALL PAGES OF THIS CONTRACT AND
DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS CONTRACT
AND DO AGREE TO SAID TERMS AND CONDITIONS.**

**SIGNATURE OF
APPLICANT** _____

DATE _____

**WATER SERVICE AGREEMENT
(TO BE RETAINED BY APPLICANT)**

**TERMS AND CONDITIONS FOR MASTER METERED RESIDENTIAL
WATER SERVICE**

APPLICANT SHOULD BE ON THE PROPERTY WHEN THE WATER SERVICE IS TURNED ON. APPLICANT ASSUMES ALL RESPONSIBILITY FOR ANY OPEN OUTLETS RESULTING IN WATER LOSS OR DAMAGE.

APARTMENT OWNERS ARE TO BE RESPONSIBLE FOR THE TOTAL BILL EACH MONTH. WATER MAY NOT BE METERED BY AND RE-SOLD BY THE APARTMENT OWNER. METERS ARE READ AT THE END OF THE MONTH AND BILLS ARE SENT BY THE 10TH. ALL PAYMENTS ARE DUE ON THE 30TH OF THE MONTH. A 10% PENALTY IS ASSESSED ON ALL ACCOUNTS NOT PAID OR POSTMARKED BY THE 30TH OF THE MONTH. PASTDUE ACCOUNTS NOT PAID BY THE 15TH OF THE FOLLOWING MONTH MAY BE DISCONNECTED WITHOUT FURTHER NOTICE. TO RESTORE SERVICE WHEN DISCONNECTED FOR NONPAYMENT THE ACCOUNT MUST BE PAID IN FULL PLUS A \$50.00 RECONNECT FEE.

8 UNIT APARTMENT BUILDING WATER RATES:

RATES ARE AS FOLLOWS: FIRST 8,000 GALLONS (MINIMUM CHARGE) \$137.00 ALL ADDITIONAL WATER IS \$6.96 PER THOUSAND GALLONS.

DUPLEX WATER RATES:

RATES ARE AS FOLLOWS: FIRST 2,000 GALLONS (MINIMUM CHARGE) \$34.25, THEN ALL ADDITIONAL WATER IS \$6.96 PER 1000 GALLONS.

**PAYMENTS MAY BE MAILED TO : PUBLIC WATER SUPPLY
P.O. BOX 112
FAIR GROVE, MO 65648**

PAYMENTS MAY ALSO BE MADE AT THE O'BANNON BANK IN FAIR GROVE. THE BANK HAS A NIGHT DROP—YOU ARE ENCOURAGED TO USE THEM TO AVOID LATE FEES. THE PAYMENT STUB FROM YOUR BILL MUST BE RETURNED WITH YOUR PAYMENT TO INSURE PROPER CREDIT. ANY CHECKS RETURNED BY YOUR BANK FOR ANY REASON WILL RESULT IN YOUR ACCOUNT BEING CONSIDERED OVERDUE. A \$10 RETURNED CHECK FEE WILL BE ASSESSED EACH TIME A CHECK IS RETURNED. NO POST DATED CHECKS ARE ACCEPTED.

(MASTER METERED RESIDENTIAL WATER SERVICE CONTINUED)

THE WATER SUPPLY IS NOT RESPONSIBLE FOR THE MAIL! IF YOU HAVE NOT RECEIVED YOUR BILL BY THE 15TH OF THE MONTH, YOU SHOULD CALL OUR OFFICE. WE WILL BE HAPPY TO TELL YOU THE AMOUNT DUE.

WATER BOARD MEMBERS ARE ELECTED REPRESENTATIVES OF THE SUB-DISTRICT THEY LIVE IN. THE PRESENT BOARD MEMBERS ARE: PRESIDENT RICHARD ICENHOWER, VICE PRESIDENT STEVE SHORT, BOARD MEMBERS MILES HARTLEY, MAURICE BUTLER, AND DAVID THURMAN. THE WATER BOARD HAS THREE EMPLOYEES. THEY ARE: WATER SUPT. LEON BURRELL, TREASURER MARK BENNETT, AND CLERK HEIDI EDWARDS.

THE WATER BOARD MEETINGS ARE USUALLY HELD ON THE SECOND MONDAY OF EACH MONTH (UNLESS OTHERWISE POSTED) AT 7:00 P.M. AT THE WATER SUPPLY OFFICE AT 11 S. ORCHARD. WATER BOARD MEETINGS ARE OPEN TO THE PUBLIC, AND NOTICES OF THE MEETINGS ARE POSTED AT LEAST 24 HOURS BEFORE THE MEETING. IF YOU WISH TO ADDRESS THE BOARD, YOU MUST BE ON THE AGENDA.

THE PHONE NUMBER FOR THE OFFICE OF THE WATER SUPPLY IS 759-7066. IT IS USED MAINLY AS A MESSAGE PHONE. IF YOU HAVE A QUESTION OR A PROBLEM, PLEASE LEAVE A MESSAGE. ALL CALLS ARE RETURNED AS SOON AS POSSIBLE.

IF CASE OF AN EMERGENCY, YOU MAY CALL LEON BURRELL
AT 417-880-3779

THE WATER SUPPLY WILL CHARGE A \$10 FEE FOR RETURNED CHECKS.

NO WATER METER IS TO BE TURNED OFF OR ON BY ANYBODY EXCEPT AUTHORIZED WATER SUPPLY PERSONELL.

UPDATED 11/13/2023